

Dripnship.com Refund & Shipping Policy

1. Overview

At **Dripnship.com**, customer satisfaction is important to us. This policy outlines the terms and conditions regarding shipping, returns, refunds, and the use of discount coupons. By placing an order on our website, you agree to the terms described below.

2. Refund & Return Policy

2.1 30-Day Return Window

Customers may request a return within **30 days** from the date the order was delivered. Requests submitted after 30 days will not be eligible for return or store credit.

To qualify for a return:

- The item must be unused, unworn, unwashed, and in its original condition.
- All original packaging, tags, and accessories must be included.
- Proof of purchase (order number or receipt) must be provided.

Items that do not meet these conditions may be rejected at our discretion.

2.2 Store Credit Only – No Cash Refunds

Dripnship.com operates a **store-credit-only refund policy**:

- **No cash refunds will be issued under any circumstances.**
- Approved returns will be refunded in the form of **store credit**, which can be used for future purchases on dripnship.com.
- Store credit will be issued once the returned item has been received and inspected.

Store credit is non-transferable and cannot be exchanged for cash.

2.3 Non-Returnable Items

For hygiene and safety reasons, the following items **cannot be returned or refunded**:

- **Underwear**

- **Perfumes and colognes (unless received damaged or defective)**
- Any hygiene-sensitive products marked as “non-returnable”
- Items showing signs of wear, washing, or alteration

Perfumes and colognes will only qualify for return or store credit **if they are delivered damaged, leaking, defective, or incorrect**, and the issue is reported within **7 days of delivery** with clear photographic evidence.

These items are otherwise considered **final sale**.

2.4 Damaged or Incorrect Items

If you receive a damaged, defective, or incorrect item:

- Notify us within **7 days of delivery**
- Provide clear photos of the item and packaging
- Once verified, we will arrange a replacement or issue store credit where applicable

Failure to report within the specified time frame may result in the request being declined.

2.5 Return Shipping Responsibility

Unless the return is due to an error by Dripnship.com (incorrect or defective item), customers are responsible for the **cost of return shipping**. We recommend using a trackable shipping method, as Dripnship.com is not responsible for lost return parcels.

3. Shipping Policy

3.1 Shipping Charges

Shipping fees are **calculated automatically based on the delivery location** and will be displayed at checkout before payment is completed. The calculated shipping fee will be **added to the total order amount**.

Shipping rates may vary depending on:

- Delivery region
- Package weight and dimensions

- Selected shipping method
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3.2 Processing & Delivery

Orders are processed within standard business processing times (excluding weekends and public holidays). Delivery times vary depending on the destination and courier services used. Dripnship.com is not responsible for delays caused by courier providers, weather conditions, customs processing, or circumstances beyond our control.

4. Discount Coupons & Promotions

- Discount coupons **apply only to the product total in the shopping basket.**
 - **Shipping costs are excluded** from all coupon and promotional discounts.
 - Coupons cannot be exchanged for cash, applied after an order has been completed, or combined with certain promotions unless specifically stated.
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5. Policy Updates

Dripnship.com reserves the right to modify this policy at any time without prior notice. Updates will be published on this page and will apply to orders placed after the update date.

6. Contact

For return requests, shipping questions, or assistance, please contact our support team using the contact details provided on **Dripnship.com**.